Redeterminations and the PHE Unwinding

Health Law Advocates *March 23, 2023*

Kara Hurvitz
Program Manager/Staff Attorney



Unwinding the COVID-19 Public Health Emergency

Why are we worried for Kien, and others in similar circumstances?

Pandemic Protections

- ➤In 2020, Congress passed the Families
 First Coronavirus Response Act (FFCRA)
 - Protected Medicaid coverage during the Public Health Emergency (PHE)
 - Federal government *paid* states to keep people on Medicaid during PHE
- ➤ PHE first declared in March 2020, and ongoing since that time



"No one" lost MassHealth during the pandemic, but...

- Enrollment protection unless:
 - Voluntarily withdrew from coverage
 - Moved out of state, or
 - Passed away
- However, like Kien, some people lost MassHealth in error



Now that is changing...

- December 2022 legislation removes

 Medicaid coverage protection on 4/1/23
- MassHealth begins redetermination process on April 1, 2023
- ➤ MassHealth has *one year* to renew all 2.3 million members
- People who are no longer eligible will lose coverage



...and enrollment may get messy.

- Many families relocated during the pandemic or experienced homelessness
- ➤ Many changed jobs, lost/gained income
- ➤ Widespread confusion about immigrationrelated eligibility in MassHealth
- ➤ MassHealth will request lots of paperwork that can be hard to provide
- These things will affect eligibility and make the renewal process harder!



Some things begin right on 4/1

- MassHealth will start some types of renewals first:
 - People who MassHealth believes are no longer eligible
 - Individuals who "self-attested" to disability status
 - ORenewals between April-July
 - People who last renewed in April 2022

...but not everyone will see change on 4/1

- Not all redeterminations are beginning immediately
- MassHealth has 14 months to complete this process for all members
- Members may have confusion about when this will impact them personally



What's the Process?

• If MassHealth has updated information, they will mail **a blue envelope** to the household when it's time to renew

- Members will have 45 days to respond
- If they don't respond within those 45 days, members **might lose** their MassHealth

For current members

- ➤ Members should:
 - Make sure their information with MassHealth is up-to-date
 - Look for the redetermination application in the mail – it will be in a blue envelope
 - **Respond** to the application promptly when it arrives by mail!

Redeterminations and the Public Health Emergency Unwinding

How will HLA help?

HLA legal representation:

Appealing enrollment decisions from MassHealth and the Health Connector

Resolving medical debt that arises from enrollment confusion and administrative churn

Redeterminations and the Public Health Emergency Unwinding

If you are working with a family that needs help with an appeal or medical debt, please contact us!

How to Contact Us:

➤ By phone: 617-338-5241

➤Online:

https://www.healthlawadvocates.org/contact-us

As the year continues, trends will emerge

As HLA represents members, we learn more about the problems people face

> We track patterns across cases

>HLA advocates for policy changes to protect members



This leads to systemic changes!

- We meet regularly with MassHealth and other advocates to push for improvements and identify problems
- Addressing major issues at the systemic level will be an important part of HLA's work over the next year

healthlawadvocates

Lawyers Fighting for Health Care Justice



Questions?

Kara Hurvitz

Project Manager/Staff Attorney

➤ P: 617-275-2846

E: khurvitz@hla-inc.org

